

KH Build: Privacy Policy

Effective Date: April 15, 2026

Privacy Policy

This Privacy Policy describes how KH Build LLC, a Florida limited liability company (“KH Build,” “we,” “us,” or “our”), collects, uses, and discloses personal information when you visit khbuild.pro (the “Site”), submit a form, request a consultation, communicate with us, or otherwise engage with our custom home construction services. By using the Site or providing information to us, you consent to the practices described in this Policy.

1. Information We Collect

We collect the following categories of information to operate our business and respond to construction inquiries:

- **Personally Identifiable Information (PII):** full legal name, mailing address, email address, and phone number provided through Site forms, consultation requests, or direct communication.
- **Property and Project Information:** the address or parcel ID of the building lot, site characteristics (zoning, flood zone, HOA information), project scope, design preferences, desired timeline, and any documents you submit such as surveys, plans, or lot fit study materials.
- **Budget Range:** the budget range you indicate for your project. We do not collect bank account numbers, credit card numbers, social security numbers, or full credit-application data through the Site.
- **Communications:** the content of emails, call notes, and form submissions you send to us, and any attachments you provide.
- **Usage Data:** browser type, device identifiers, IP address, referring URL, pages viewed, and time spent on the Site, collected automatically by Google Analytics 4 (GA4).
- **Cookies and Similar Technologies:** the Site uses cookies and similar tracking technologies for functionality and analytics. You can manage cookie preferences through your browser settings.

2. How We Use Information

We use information for the following purposes:

- To respond to your inquiries, schedule consultations, and prepare proposals or lot fit studies;
- To provide our custom home construction services, communicate about active or prospective projects, and coordinate with your appointed representatives;
- To send service-related communications and project updates by email;
- To improve the Site, analyze usage trends, and measure marketing performance;
- To comply with legal obligations, contractor licensing requirements, and applicable construction regulations;
- To protect the rights, property, and safety of KH Build, our clients, our team, and the public.

3. How We Share Information

We share personal information only as described below:

- **Service Providers:** with vendors who perform services on our behalf — including our CRM platform, email provider, accounting software, project-management tools, hosting providers, and analytics partners (such as Google Analytics). These providers are contractually limited to using your information to provide services to KH Build.
- **Project Partners:** with architects, engineers, surveyors, permit expeditors, subcontractors, and material suppliers as necessary to evaluate, design, permit, or construct your project, and only to the extent reasonably required for those purposes.
- **Legal and Regulatory:** with regulatory authorities, building departments, and licensing boards as required by law, court order, or applicable construction regulations.
- **Business Transfers:** in connection with a merger, acquisition, financing, or sale of all or substantially all of our assets, your information may be transferred subject to standard confidentiality protections.
- **With Your Consent:** in any other case where you have provided consent.

We do not sell your personal information.

4. Legal Basis, Retention, and Your Choices

- **Legal Basis:** we process personal information based on your consent, our legitimate business interests (such as responding to inquiries and operating our construction business), the necessity of performing or preparing to enter a contract with you, and to comply with legal obligations.
- **Retention:** we retain personal information only as long as necessary to fulfill the purposes set out in this Policy, to maintain construction project records (which may be retained for the duration of any applicable warranty period and applicable Florida statute-of-limitations periods for construction defects), and to comply with legal, tax, or accounting obligations.
- **Your Choices:** you may request access to, correction of, or deletion of your personal information by emailing us. You may unsubscribe from marketing emails using the link in any marketing message. Some information may be retained where necessary for legal, contractual, or recordkeeping purposes.
- **Security:** we use reasonable administrative, technical, and physical safeguards to protect personal information. No internet transmission or storage system is fully secure, and we cannot guarantee absolute security.

5. Children's Privacy

The Site is not directed to children under 18, and we do not knowingly collect personal information from children. If you believe a child has provided us with personal information, please contact us so we can delete it.

6. Geographic Scope

KH Build operates and provides services exclusively in Florida. The Site is intended for users located in the United States.

7. Changes to This Policy

We may update this Privacy Policy from time to time. The "Effective Date" at the top of this page indicates when the Policy was last revised. Material changes will be posted on the Site.

8. Contact Us

For questions, requests, or concerns about this Privacy Policy or our data practices, please contact:

- **KH Build LLC**
- **Office Address:** 3031 N Rocky Point Dr W, Suite 600, Tampa, FL 33607
- **Phone:** 813-603-7683
- **Email:** hello@khbuild.pro